

FFY2021 Q1 REPORT

1. FEATURE UPDATES

Features that have been significantly reworked or updated during the Quarter ending December 31, 2020.

A. COVID Page Changes

- i. Information about COVID-19 Page was restructured so that information can more easily be found under the following subtopics topics:
 - 1. COVID-19 School Related Information
 - 2. COVID-19 Resources for Parents & Families
 - 3. COVID-19 Resources for Healthcare Professionals.

B. New Features

- i. Map within Service Directories
 - 1. The map will load for both key term searches or category searches within the directory.
- ii. Bulk Actions within My Lists
 - 1. Users can now use bulk actions to delete, copy, and share more than one list at a time.
 - 2. The bulk copy feature also allows for merging multiple lists into a single list.

2. CONTENT UPDATES

Content that has been published or updated during the Quarter ending [Date].

A. New Content

- i. Clinical
 - 1. Charcot-Marie-Tooth Disease (Hereditary Motor Sensory Neuropathy)
 - 2. Acute Flaccid Myelitis

- 3. Developmental Coordination Disorder
- 4. Toe Walking
- ii. Family
 - 1. Neonatal Opioid Withdrawal Syndrome FAQs

B. Updated Content

- i. Clinical
 - 1. Celiac Disease
 - 2. Traumatic Brain Injury
 - 3. Contraception & Menstrual Management
 - 4. Feeding Tubes & Gastrostomies in Children
 - 5. Gastroesophageal Reflux Disease
 - 6. Optimal Clinical Coding for CYSHCN
- ii. Family
 - 1. ADHD FAQs
 - 2. Intellectual Disability and Global Development Delay FAQs
 - 3. Premature Infant FAQs
 - 4. 22q11.2 Deletion Syndrome FAQs
 - 5. ABCs of Behavior
 - 6. After High School Options
 - 7. Building New Hopes and Dreams
 - 8. End of Life Issues
 - 9. Estate Planning Trusts and Accounts
 - 10. Foster Care of Children with Special Needs
 - 11. Responding to a Diagnosis
 - 12. Screening Tests and the Diagnostic Process
 - 13. Service, Support, and Therapy Animal
 - 14. Services for the Uninsured or Underinsured
 - 15. Understanding Your Health Insurance

3. GOOGLE ANALYTICS

Google Analytics October 1 - December 31, 2021. Traffic Refined for Quality Segment.

(Percentage change from previous quarter.) [Percentage change from previous year.]

A. Aggregated Subdomains

i. Users: 129,778 (+7.35%) [+45.70%]

ii. Sessions: 146,900 (+7.39%) [+44.01%]

iii. Pageviews: 233,164 (11.86%) [+52.61%]

B. Nevada

i. Users: 6,602 (+9.4%) [134.7%]

ii. Sessions: 7,391 (+8.77%) [+129.53]

iii. Pageviews: 13,108 (11.15%) [+138.33%]